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| **Onboarding |** Customer |
| **General Objectives** | By the end of the training the attendees shall be able to setup, implement and use Infraspeak as a maintenance management tool on their infrastructures.  |
| **Audience** | * Infrastructure Admins and Managers
* Maintenance Managers
* Maintenance Technicians
* Failure Reporters (Infraspeak Direct)
 |
| **Required Materials** | * Computer
* Smartphone with NFC
 |
| **CONTENT** | **Module 1 |** Users and LocationsDuration: 1 hourAudience: * Infrastructures Admins and Managers
* Maintenance Managers

Goals: 1.1 - Registering users1.2 - Creating Location tipologies1.3 - Mapping Locations1.4 - Adding Locations (Optional)**Module 2** | Equipment InventoryDuration: 3 hoursAudience: * Infrastructures Admins and Managers
* Maintenance Managers

Goals: 2.1 - Defining Equipment types2.2 - Defining Equipment technical data2.3 - Adding Equipments**Module 3** | Corrective MaintenanceDuration: 3 hoursAudience: * Infrastructures Admins and Managers
* Maintenance Managers
* Maintenance Technicians
* Failure Reporters (Infraspeak Direct)

Goals: 3.1 - Defining Failure types3.2 - Automating Failure assignement3.3 - Reporting failures (from Manager, Technician and Infraspeak Direct)3.4 - Sorting and resolving Failures  |
| **CONTENT** **(Resume)** | **Module 4** | Preventive MaintenanceDuration: 3 hoursAudience:* Infrastructures Admins and Managers
* Maintenance Managers
* Maintenance Technicians

Goals:4.1 - Setting up records and meterings4.2 - Setting up tasks and interventions4.3 - Scheduling preventive works4.4 - Executing preventive works4.5 - Extracting preventive work reports**Module 5** | Premium Apps (Optional)Duration: From 0 to 10 hoursGoals:5.0 - Introduction to Infraspeak Premium Apps store5.1 - Stock Management5.2 - Economic Analysis5.3 - Cost Management5.4 - Special Works5.5 - Infraspeak Direct5.6 - Order Management5.7 - Documentation5.8 - KPI’s management5.9 - Signature |