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| **Onboarding |** Customer | |
| **General Objectives** | By the end of the training the attendees shall be able to setup, implement and use Infraspeak as a maintenance management tool on their infrastructures. |
| **Audience** | * Infrastructure Admins and Managers * Maintenance Managers * Maintenance Technicians * Failure Reporters (Infraspeak Direct) |
| **Required Materials** | * Computer * Smartphone with NFC |
| **CONTENT** | **Module 1 |** Users and Locations  Duration: 1 hour  Audience:   * Infrastructures Admins and Managers * Maintenance Managers   Goals:  1.1 - Registering users  1.2 - Creating Location tipologies  1.3 - Mapping Locations  1.4 - Adding Locations (Optional)  **Module 2** | Equipment Inventory  Duration: 3 hours  Audience:   * Infrastructures Admins and Managers * Maintenance Managers   Goals:  2.1 - Defining Equipment types  2.2 - Defining Equipment technical data  2.3 - Adding Equipments  **Module 3** | Corrective Maintenance  Duration: 3 hours  Audience:   * Infrastructures Admins and Managers * Maintenance Managers * Maintenance Technicians * Failure Reporters (Infraspeak Direct)   Goals:  3.1 - Defining Failure types  3.2 - Automating Failure assignement  3.3 - Reporting failures (from Manager, Technician and Infraspeak Direct)  3.4 - Sorting and resolving Failures |
| **CONTENT** **(Resume)** | **Module 4** | Preventive Maintenance  Duration: 3 hours  Audience:   * Infrastructures Admins and Managers * Maintenance Managers * Maintenance Technicians   Goals:  4.1 - Setting up records and meterings  4.2 - Setting up tasks and interventions  4.3 - Scheduling preventive works  4.4 - Executing preventive works  4.5 - Extracting preventive work reports  **Module 5** | Premium Apps (Optional)  Duration: From 0 to 10 hours  Goals:  5.0 - Introduction to Infraspeak Premium Apps store  5.1 - Stock Management  5.2 - Economic Analysis  5.3 - Cost Management  5.4 - Special Works  5.5 - Infraspeak Direct  5.6 - Order Management  5.7 - Documentation  5.8 - KPI’s management  5.9 - Signature |